

Tuxedo Junction

Computer System Selection

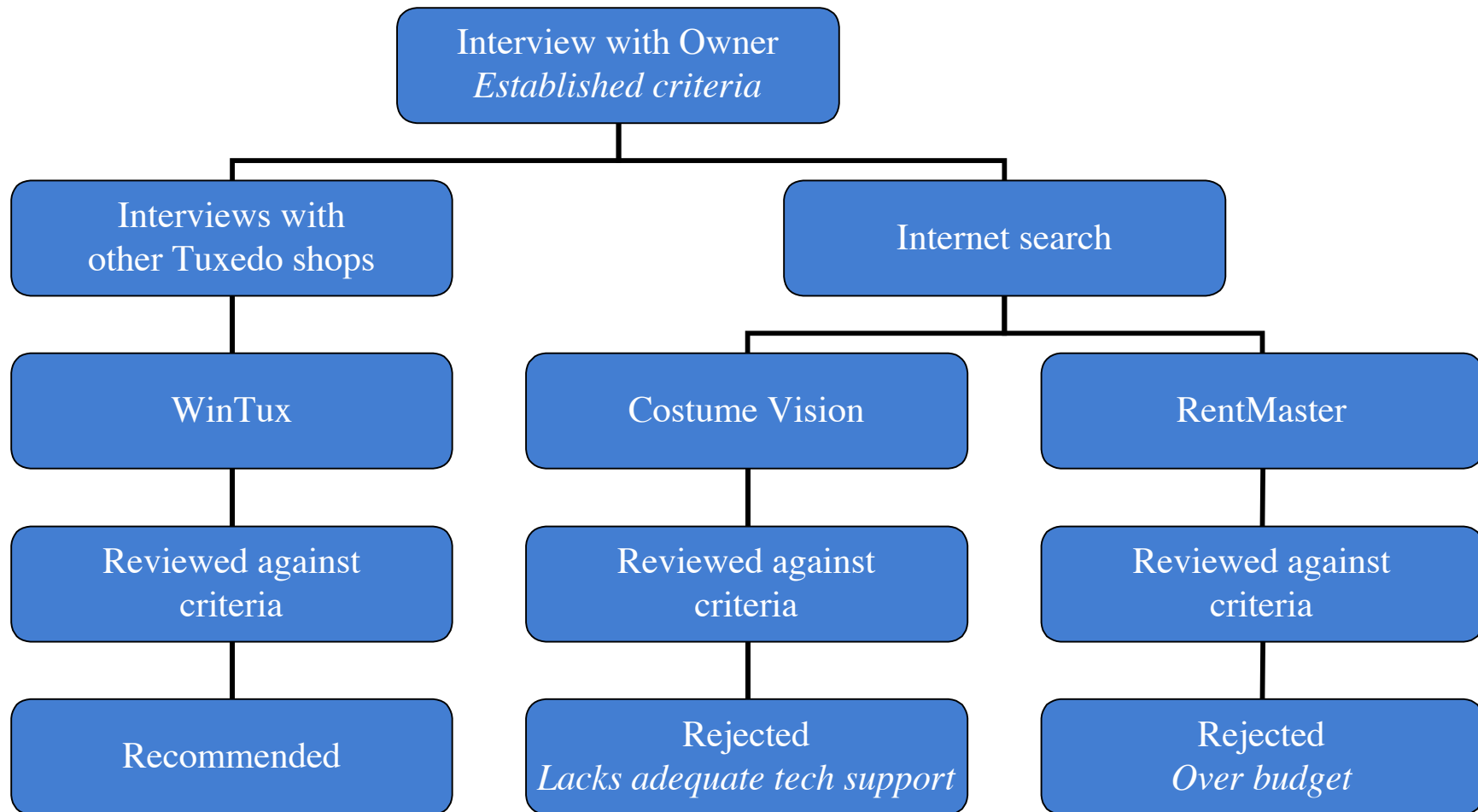
Purpose of Computer System

- Simplify bookkeeping
 - ◆ Automated billing
 - ◆ Advanced inventory
- Enhance customer support
 - ◆ Detailed records for each customer
 - ◆ Individual customer history
- Boost productivity
 - ◆ Shorten transaction time
 - ◆ Increase accuracy

Criteria

1. Cost for the complete system must remain under \$5,500
2. The solution must offer comprehensive and efficient inventory, point of sale, and billing management
3. The software must be intuitive for ease of use by employees
4. Technical support must be included in the price
5. The system should track employee actions for productivity analysis
6. Maintenance should be simple and inexpensive
7. Preferably the system software and hardware manufacturers should be reputable

Research Method



Results

- Three candidates to be considered
 - ◆ WinTux
 - ◆ Costume Vision
 - ◆ Rentmaster
- All included minimum feature set
- Decisive factors
 - ◆ RentMaster over budget
 - ◆ Costume Vision lacked adequate tech support

Recommendation

- WinTux met the criteria best
 - ◆ Price
 - ◆ Comprehensive feature set
 - ◆ Straightforward, intuitive user interface
 - ◆ Outstanding technical support
 - ◆ Includes employee productivity tracking
 - ◆ Low maintenance
 - ◆ History in the industry